

OCTOBER 2024

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.10.2024	0.14	99.39	99.5
02.10.2024	0.20	99.99	99.5
03.10.2024	0.19	99.99	99.5
04.10.2024	0.19	99.87	99.5
05.10.2024	0.17	99.98	99.5
06.10.2024	0.11	99.95	99.5
07.10.2024	0.20	99.98	99.5
08.10.2024	0.14	99.86	99.5
09.10.2024	0.14	99.82	99.5
10.10.2024	0.21	99.93	99.5
11.10.2024	0.14	99.92	99.5
12.10.2024	0.12	99.99	99.5
13.10.2024	0.12	99.99	99.5
14.10.2024	0.13	99.98	99.5
15.10.2024	0.21	99.93	99.5
16.10.2024	0.19	99.85	99.5
17.10.2024	0.21	99.92	99.5
18.10.2024	0.13	99.99	99.5
19.10.2024	0.11	99.99	99.5
20.10.2024	0.18	99.98	99.5
21.10.2024	0.13	99.60	99.5
22.10.2024	0.19	99.88	99.5
23.10.2024	0.12	99.89	99.5
24.10.2024	0.20	99.73	99.5
25.10.2024	0.76	99.99	99.5
26.10.2024	0.15	99.99	99.5
27.10.2024	0.16	97.54	99.5
28.10.2024	0.11	99.96	99.5
29.10.2024	0.12	99.19	99.5
30.10.2024	0.17	99.99	99.5
31.10.2024	0.12	99.98	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.10.2024	0.15	99.64	99.5
02.10.2024	0.19	99.69	99.5
03.10.2024	0.16	99.64	99.5
04.10.2024	0.15	99.41	99.5
05.10.2024	0.18	99.45	99.5
06.10.2024	0.14	99.44	99.5
07.10.2024	0.18	99.68	99.5
08.10.2024	0.15	99.50	99.5
09.10.2024	0.15	97.86	99.5
10.10.2024	0.19	99.59	99.5
11.10.2024	0.16	99.53	99.5
12.10.2024	0.15	98.97	99.5
13.10.2024	0.14	99.37	99.5
14.10.2024	0.15	99.76	99.5
15.10.2024	0.17	99.69	99.5
16.10.2024	0.18	99.59	99.5
17.10.2024	0.18	99.48	99.5
18.10.2024	0.15	99.66	99.5
19.10.2024	0.14	99.60	99.5
20.10.2024	0.18	99.34	99.5
21.10.2024	0.18	99.56	99.5
22.10.2024	0.18	99.29	99.5
23.10.2024	0.15	99.61	99.5
24.10.2024	0.19	99.22	99.5
25.10.2024	0.70	99.42	99.5
26.10.2024	0.15	99.21	99.5
27.10.2024	0.15	97.84	99.5
28.10.2024	0.15	99.69	99.5
29.10.2024	0.15	99.41	99.5
30.10.2024	0.16	99.53	99.5
31.10.2024	0.16	99.54	99.5

NOVEMBER 2024

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.11.2024	0.19	99.99	99.5
02.11.2024	0.13	99.99	99.5
03.11.2024	0.16	99.87	99.5
04.11.2024	0.22	99.97	99.5
05.11.2024	0.14	99.98	99.5
06.11.2024	0.14	99.98	99.5
07.11.2024	0.14	99.95	99.5
08.11.2024	0.19	99.97	99.5
09.11.2024	0.17	99.97	99.5
10.11.2024	0.17	99.92	99.5
11.11.2024	0.20	99.93	99.5
12.11.2024	0.15	99.24	99.5
13.11.2024	0.19	99.76	99.5
14.11.2024	0.19	99.98	99.5
15.11.2024	0.20	99.98	99.5
16.11.2024	0.12	99.99	99.5
17.11.2024	0.17	99.63	99.5
18.11.2024	0.19	99.99	99.5
19.11.2024	0.21	99.99	99.5
20.11.2024	0.20	99.97	99.5
21.11.2024	0.12	99.72	99.5
22.11.2024	0.11	99.99	99.5
23.11.2024	0.10	99.99	99.5
24.11.2024	0.11	97.24	99.5
25.11.2024	0.25	99.90	99.5
26.11.2024	0.23	99.99	99.5
27.11.2024	0.17	99.99	99.5
28.11.2024	0.23	99.64	99.5
29.11.2024	0.20	99.96	99.5
30.11.2024	0.22	99.99	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.11.2024	0.22	99.18	99.5
02.11.2024	0.15	99.60	99.5
03.11.2024	0.16	99.38	99.5
04.11.2024	0.14	99.61	99.5
05.11.2024	0.15	99.57	99.5
06.11.2024	0.15	99.57	99.5
07.11.2024	0.16	99.47	99.5
08.11.2024	0.16	99.53	99.5
09.11.2024	0.15	97.98	99.5
10.11.2024	0.15	99.49	99.5
11.11.2024	0.16	99.61	99.5
12.11.2024	0.20	99.40	99.5
13.11.2024	0.16	99.24	99.5
14.11.2024	0.16	99.66	99.5
15.11.2024	0.17	99.63	99.5
16.11.2024	0.15	99.55	99.5
17.11.2024	0.32	98.57	99.5
18.11.2024	0.16	99.75	99.5
19.11.2024	0.17	99.54	99.5
20.11.2024	0.17	99.60	99.5
21.11.2024	0.19	99.44	99.5
22.11.2024	0.15	99.53	99.5
23.11.2024	0.15	99.35	99.5
24.11.2024	0.14	96.47	99.5
25.11.2024	0.17	99.69	99.5
26.11.2024	0.15	99.53	99.5
27.11.2024	0.15	99.45	99.5
28.11.2024	0.17	99.52	99.5
29.11.2024	0.15	99.48	99.5
30.11.2024	0.16	99.60	99.5

DECEMBER 2024

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.12.2024	0.22	99.98	99.5
02.12.2024	0.26	99.84	99.5
03.12.2024	0.21	99.75	99.5
04.12.2024	0.22	99.69	99.5
05.12.2024	0.20	99.92	99.5
06.12.2024	0.22	99.91	99.5
07.12.2024	0.20	99.91	99.5
08.12.2024	0.20	99.81	99.5
09.12.2024	0.24	99.86	99.5
10.12.2024	0.20	99.95	99.5
11.12.2024	0.28	99.89	99.5
12.12.2024	0.28	99.51	99.5
13.12.2024	0.28	99.97	99.5
14.12.2024	0.18	99.99	99.5
15.12.2024	0.23	100.00	99.5
16.12.2024	0.20	99.98	99.5
17.12.2024	0.24	99.99	99.5
18.12.2024	0.25	99.99	99.5
19.12.2024	0.19	99.99	99.5
20.12.2024	0.27	98.23	99.5
21.12.2024	0.23	99.98	99.5
22.12.2024	0.60	99.99	99.5
23.12.2024	0.23	99.99	99.5
24.12.2024	0.22	99.99	99.5
25.12.2024	0.16	99.99	99.5
26.12.2024	0.15	99.99	99.5
27.12.2024	0.18	99.97	99.5
28.12.2024	0.16	99.98	99.5
29.12.2024	0.21	100.00	99.5
30.12.2024	0.24	99.96	99.5
31.12.2024	0.17	99.98	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.12.2024	0.20	99.00	99.5
02.12.2024	0.16	99.62	99.5
03.12.2024	0.16	99.12	99.5
04.12.2024	0.16	99.29	99.5
05.12.2024	0.16	99.62	99.5
06.12.2024	0.17	99.53	99.5
07.12.2024	0.15	99.48	99.5
08.12.2024	0.20	99.26	99.5
09.12.2024	0.17	99.59	99.5
10.12.2024	0.16	99.68	99.5
11.12.2024	0.18	99.77	99.5
12.12.2024	0.18	98.53	99.5
13.12.2024	0.16	99.57	99.5
14.12.2024	0.15	99.61	99.5
15.12.2024	0.15	99.68	99.5
16.12.2024	0.16	99.78	99.5
17.12.2024	0.16	99.54	99.5
18.12.2024	0.17	99.52	99.5
19.12.2024	0.16	99.59	99.5
20.12.2024	0.17	96.50	99.5
21.12.2024	0.16	99.57	99.5
22.12.2024	0.59	99.41	99.5
23.12.2024	0.16	99.50	99.5
24.12.2024	0.16	99.44	99.5
25.12.2024	0.14	99.09	99.5
26.12.2024	0.14	99.54	99.5
27.12.2024	0.17	99.55	99.5
28.12.2024	0.17	99.51	99.5
29.12.2024	0.16	99.31	99.5
30.12.2024	0.19	99.56	99.5
31.12.2024	0.17	99.59	99.5