

JANUARY 2024

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.01.2024	0.08	99.99	99.5
02.01.2024	0.18	99.98	99.5
03.01.2024	0.18	99.96	99.5
04.01.2024	0.17	99.97	99.5
05.01.2024	0.38	99.98	99.5
06.01.2024	0.15	99.99	99.5
07.01.2024	0.15	99.81	99.5
08.01.2024	0.40	99.98	99.5
09.01.2024	0.17	99.98	99.5
10.01.2024	0.09	99.96	99.5
11.01.2024	0.18	99.95	99.5
12.01.2024	0.22	98.79	99.5
13.01.2024	0.34	99.99	99.5
14.01.2024	0.14	99.99	99.5
15.01.2024	0.18	99.92	99.5
16.01.2024	0.17	99.97	99.5
17.01.2024	0.17	99.98	99.5
18.01.2024	0.18	99.96	99.5
19.01.2024	0.19	99.93	99.5
20.01.2024	0.15	99.98	99.5
21.01.2024	0.15	99.88	99.5
22.01.2024	0.18	99.98	99.5
23.01.2024	0.08	99.96	99.5
24.01.2024	0.17	99.95	99.5
25.01.2024	0.08	99.94	99.5
26.01.2024	0.08	99.94	99.5
27.01.2024	0.15	99.95	99.5
28.01.2024	0.15	97.33	99.5
29.01.2024	0.51	99.96	99.5
30.01.2024	0.08	99.94	99.5
31.01.2024	0.08	99.94	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.01.2024	0.12	99.79	99.5
02.01.2024	0.21	99.88	99.5
03.01.2024	0.20	99.80	99.5
04.01.2024	0.21	99.64	99.5
05.01.2024	0.86	99.94	99.5
06.01.2024	0.20	99.56	99.5
07.01.2024	0.19	99.70	99.5
08.01.2024	1.09	99.75	99.5
09.01.2024	0.20	99.78	99.5
10.01.2024	0.15	99.87	99.5
11.01.2024	0.21	99.80	99.5
12.01.2024	0.53	98.11	99.5
13.01.2024	0.60	99.75	99.5
14.01.2024	0.19	99.84	99.5
15.01.2024	0.25	99.80	99.5
16.01.2024	0.21	99.70	99.5
17.01.2024	0.20	93.65	99.5
18.01.2024	0.20	99.71	99.5
19.01.2024	0.31	99.58	99.5
20.01.2024	0.19	99.75	99.5
21.01.2024	0.20	99.72	99.5
22.01.2024	0.19	99.66	99.5
23.01.2024	0.14	99.80	99.5
24.01.2024	0.20	99.69	99.5
25.01.2024	0.14	99.78	99.5
26.01.2024	0.14	99.68	99.5
27.01.2024	0.19	99.73	99.5
28.01.2024	0.18	99.11	99.5
29.01.2024	0.63	99.84	99.5
30.01.2024	0.14	99.88	99.5
31.01.2024	0.14	99.75	99.5

FEBRUARY 2024

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.02.2024	0.17	99.92	99.5
02.02.2024	0.17	99.92	99.5
03.02.2024	0.15	99.95	99.5
04.02.2024	0.14	99.86	99.5
05.02.2024	0.18	99.95	99.5
06.02.2024	0.08	99.95	99.5
07.02.2024	0.18	99.96	99.5
08.02.2024	0.33	99.95	99.5
09.02.2024	0.19	99.95	99.5
10.02.2024	0.15	99.92	99.5
11.02.2024	0.08	99.93	99.5
12.02.2024	0.25	99.88	99.5
13.02.2024	0.09	99.94	99.5
14.02.2024	0.09	99.01	99.5
15.02.2024	0.19	99.95	99.5
16.02.2024	0.18	99.87	99.5
17.02.2024	0.15	99.97	99.5
18.02.2024	0.08	99.88	99.5
19.02.2024	0.11	99.90	99.5
20.02.2024	0.09	99.96	99.5
21.02.2024	0.16	99.97	99.5
22.02.2024	0.16	99.96	99.5
23.02.2024	0.15	99.96	99.5
24.02.2024	0.14	99.98	99.5
25.02.2024	0.13	99.98	99.5
26.02.2024	0.16	99.96	99.5
27.02.2024	0.18	99.94	99.5
28.02.2024	0.08	99.97	99.5
29.02.2024	0.09	99.98	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.02.2024	0.20	99.88	99.5
02.02.2024	0.27	99.79	99.5
03.02.2024	0.18	99.78	99.5
04.02.2024	0.17	99.81	99.5
05.02.2024	0.18	99.96	99.5
06.02.2024	0.14	99.87	99.5
07.02.2024	0.21	99.86	99.5
08.02.2024	0.78	99.75	99.5
09.02.2024	0.20	99.57	99.5
10.02.2024	0.19	99.38	99.5
11.02.2024	0.14	99.37	99.5
12.02.2024	3.36	99.13	99.5
13.02.2024	0.16	99.79	99.5
14.02.2024	0.16	99.41	99.5
15.02.2024	0.20	99.63	99.5
16.02.2024	0.22	99.70	99.5
17.02.2024	0.19	99.60	99.5
18.02.2024	0.15	99.76	99.5
19.02.2024	0.18	99.65	99.5
20.02.2024	0.16	99.67	99.5
21.02.2024	0.20	99.75	99.5
22.02.2024	0.17	99.57	99.5
23.02.2024	0.17	99.57	99.5
24.02.2024	0.17	99.71	99.5
25.02.2024	0.18	99.82	99.5
26.02.2024	0.18	99.82	99.5
27.02.2024	0.23	99.84	99.5
28.02.2024	0.15	99.84	99.5
29.02.2024	0.15	99.82	99.5

MARCH 2024

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.03.2024	0.09	99.97	99.5
02.03.2024	0.14	99.93	99.5
03.03.2024	0.07	99.99	99.5
04.03.2024	0.08	98.82	99.5
05.03.2024	0.17	99.98	99.5
06.03.2024	0.08	99.81	99.5
07.03.2024	0.08	99.17	99.5
08.03.2024	0.08	99.98	99.5
09.03.2024	0.08	99.97	99.5
10.03.2024	0.13	99.86	99.5
11.03.2024	0.12	99.95	99.5
12.03.2024	0.18	99.98	99.5
13.03.2024	0.17	99.96	99.5
14.03.2024	0.15	99.75	99.5
15.03.2024	0.15	99.98	99.5
16.03.2024	0.08	99.98	99.5
17.03.2024	0.12	99.99	99.5
18.03.2024	0.16	99.99	99.5
19.03.2024	0.15	99.95	99.5
20.03.2024	0.10	99.97	99.5
21.03.2024	0.09	99.96	99.5
22.03.2024	0.15	99.99	99.5
23.03.2024	0.12	99.97	99.5
24.03.2024	0.14	99.85	99.5
25.03.2024	0.15	99.99	99.5
26.03.2024	0.09	98.65	99.5
27.03.2024	0.08	99.97	99.5
28.03.2024	0.12	99.98	99.5
29.03.2024	0.12	99.99	99.5
30.03.2024	0.07	99.99	99.5
31.03.2024	0.00	99.99	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.03.2024	0.15	99.85	99.5
02.03.2024	0.16	99.81	99.5
03.03.2024	0.14	99.78	99.5
04.03.2024	0.15	99.74	99.5
05.03.2024	0.17	99.85	99.5
06.03.2024	0.15	99.56	99.5
07.03.2024	0.14	99.24	99.5
08.03.2024	0.15	99.84	99.5
09.03.2024	0.15	99.83	99.5
10.03.2024	0.17	99.82	99.5
11.03.2024	0.17	99.68	99.5
12.03.2024	0.19	99.72	99.5
13.03.2024	0.19	99.80	99.5
14.03.2024	0.18	99.54	99.5
15.03.2024	0.19	99.74	99.5
16.03.2024	0.15	99.84	99.5
17.03.2024	0.17	99.64	99.5
18.03.2024	0.20	99.09	99.5
19.03.2024	0.19	99.80	99.5
20.03.2024	0.17	98.96	99.5
21.03.2024	0.15	99.93	99.5
22.03.2024	0.18	99.58	99.5
23.03.2024	0.18	99.20	99.5
24.03.2024	0.17	99.63	99.5
25.03.2024	0.18	99.51	99.5
26.03.2024	0.18	98.65	99.5
27.03.2024	0.15	99.90	99.5
28.03.2024	0.17	99.81	99.5
29.03.2024	0.17	99.81	99.5
30.03.2024	0.14	99.87	99.5
31.03.2024	0.00	99.17	99.5