

## APRIL 2023

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.04.2023	0.08	99.99	99.5
02.04.2023	0.21	100.00	99.5
03.04.2023	0.09	99.98	99.5
04.04.2023	0.50	99.99	99.5
05.04.2023	0.24	99.99	99.5
06.04.2023	0.07	99.99	99.5
07.04.2023	0.20	100.00	99.5
08.04.2023	0.18	100.00	99.5
09.04.2023	0.20	99.99	99.5
10.04.2023	0.22	100.00	99.5
11.04.2023	0.28	99.99	99.5
12.04.2023	0.32	99.98	99.5
13.04.2023	0.28	99.78	99.5
14.04.2023	0.10	99.99	99.5
15.04.2023	0.23	99.94	99.5
16.04.2023	0.22	99.78	99.5
17.04.2023	0.09	100.00	99.5
18.04.2023	0.49	99.99	99.5
19.04.2023	0.09	99.99	99.5
20.04.2023	0.27	99.97	99.5
21.04.2023	0.25	99.99	99.5
22.04.2023	0.08	99.99	99.5
23.04.2023	0.22	99.96	99.5
24.04.2023	0.53	99.98	99.5
25.04.2023	0.27	99.97	99.5
26.04.2023	0.26	99.98	99.5
27.04.2023	0.27	99.98	99.5
28.04.2023	0.56	99.98	99.5
29.04.2023	0.23	99.99	99.5
30.04.2023	0.22	99.85	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.04.2023	0.17	99.89	99.5
02.04.2023	0.23	99.92	99.5
03.04.2023	0.18	99.90	99.5
04.04.2023	0.77	99.91	99.5
05.04.2023	0.24	99.87	99.5
06.04.2023	0.16	99.90	99.5
07.04.2023	0.22	99.93	99.5
08.04.2023	0.49	99.90	99.5
09.04.2023	0.22	99.91	99.5
10.04.2023	0.22	99.90	99.5
11.04.2023	0.27	99.91	99.5
12.04.2023	0.26	99.90	99.5
13.04.2023	0.25	99.38	99.5
14.04.2023	0.21	99.94	99.5
15.04.2023	0.24	99.91	99.5
16.04.2023	0.25	99.76	99.5
17.04.2023	0.18	99.92	99.5
18.04.2023	0.61	99.92	99.5
19.04.2023	0.17	99.94	99.5
20.04.2023	0.26	99.58	99.5
21.04.2023	0.25	99.93	99.5
22.04.2023	0.16	99.91	99.5
23.04.2023	0.23	99.92	99.5
24.04.2023	0.69	99.90	99.5
25.04.2023	0.25	99.88	99.5
26.04.2023	0.25	99.89	99.5
27.04.2023	0.25	99.82	99.5
28.04.2023	0.90	99.89	99.5
29.04.2023	0.24	99.88	99.5
30.04.2023	0.23	99.89	99.5

## MAY 2023

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.05.2023	0.23	99.99	99.5
02.05.2023	0.29	99.99	99.5
03.05.2023	0.51	99.95	99.5
04.05.2023	0.28	99.66	99.5
05.05.2023	0.29	99.93	99.5
06.05.2023	0.23	100.00	99.5
07.05.2023	0.22	100.00	99.5
08.05.2023	0.27	99.98	99.5
09.05.2023	0.28	99.98	99.5
10.05.2023	0.29	99.98	99.5
11.05.2023	0.64	99.98	99.5
12.05.2023	0.30	98.90	99.5
13.05.2023	0.23	99.93	99.5
14.05.2023	0.21	99.99	99.5
15.05.2023	0.38	98.98	99.5
16.05.2023	0.27	99.39	99.5
17.05.2023	0.21	99.99	99.5
18.05.2023	0.22	100.00	99.5
19.05.2023	0.26	99.99	99.5
20.05.2023	0.53	99.98	99.5
21.05.2023	0.21	99.89	99.5
22.05.2023	0.32	99.03	99.5
23.05.2023	0.27	99.93	99.5
24.05.2023	0.27	99.97	99.5
25.05.2023	0.27	99.95	99.5
26.05.2023	0.09	99.99	99.5
27.05.2023	0.24	99.99	99.5
28.05.2023	0.22	99.98	99.5
29.05.2023	0.24	99.99	99.5
30.05.2023	0.09	99.99	99.5
31.05.2023	0.32	99.77	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.05.2023	0.23	99.91	99.5
02.05.2023	0.25	99.93	99.5
03.05.2023	1.06	99.84	99.5
04.05.2023	0.24	99.34	99.5
05.05.2023	0.31	99.27	99.5
06.05.2023	0.22	99.88	99.5
07.05.2023	0.22	99.90	99.5
08.05.2023	0.24	99.85	99.5
09.05.2023	0.59	99.91	99.5
10.05.2023	0.25	99.91	99.5
11.05.2023	0.87	99.74	99.5
12.05.2023	0.29	91.88	99.5
13.05.2023	0.22	98.14	99.5
14.05.2023	0.22	98.41	99.5
15.05.2023	0.36	96.84	99.5
16.05.2023	0.26	97.85	99.5
17.05.2023	0.23	98.72	99.5
18.05.2023	0.22	98.69	99.5
19.05.2023	0.23	98.45	99.5
20.05.2023	0.71	98.55	99.5
21.05.2023	0.22	98.70	99.5
22.05.2023	0.24	98.34	99.5
23.05.2023	0.24	98.44	99.5
24.05.2023	0.24	98.31	99.5
25.05.2023	0.25	98.58	99.5
26.05.2023	0.19	98.53	99.5
27.05.2023	0.24	98.82	99.5
28.05.2023	0.24	98.88	99.5
29.05.2023	0.23	98.90	99.5
30.05.2023	0.19	98.57	99.5
31.05.2023	0.31	98.51	99.5

## JUNE 2023

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.06.2023	0.30	99.74	99.5
02.06.2023	0.31	99.87	99.5
03.06.2023	0.28	99.90	99.5
04.06.2023	0.26	98.94	99.5
05.06.2023	0.32	99.92	99.5
06.06.2023	0.10	99.98	99.5
07.06.2023	0.57	99.97	99.5
08.06.2023	0.10	99.97	99.5
09.06.2023	0.33	99.91	99.5
10.06.2023	0.25	99.97	99.5
11.06.2023	0.24	99.99	99.5
12.06.2023	0.37	99.61	99.5
13.06.2023	0.31	99.76	99.5
14.06.2023	0.29	99.94	99.5
15.06.2023	0.10	99.91	99.5
16.06.2023	0.28	99.95	99.5
17.06.2023	0.23	99.97	99.5
18.06.2023	0.24	98.74	99.5
19.06.2023	0.11	99.68	99.5
20.06.2023	0.10	99.85	99.5
21.06.2023	0.17	99.97	99.5
22.06.2023	0.16	99.97	99.5
23.06.2023	0.15	99.97	99.5
24.06.2023	0.13	99.97	99.5
25.06.2023	0.13	99.99	99.5
26.06.2023	0.17	99.91	99.5
27.06.2023	0.16	99.96	99.5
28.06.2023	0.55	99.95	99.5
29.06.2023	0.08	99.94	99.5
30.06.2023	0.11	99.16	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.06.2023	0.49	98.71	99.5
02.06.2023	0.31	98.66	99.5
03.06.2023	0.26	98.77	99.5
04.06.2023	0.24	97.85	99.5
05.06.2023	0.79	97.97	99.5
06.06.2023	0.34	98.76	99.5
07.06.2023	1.60	98.95	99.5
08.06.2023	0.21	99.91	99.5
09.06.2023	0.49	99.62	99.5
10.06.2023	0.23	99.90	99.5
11.06.2023	0.23	99.90	99.5
12.06.2023	0.39	99.67	99.5
13.06.2023	0.43	99.70	99.5
14.06.2023	0.24	99.89	99.5
15.06.2023	0.20	99.87	99.5
16.06.2023	0.23	99.90	99.5
17.06.2023	0.22	99.79	99.5
18.06.2023	0.29	99.04	99.5
19.06.2023	0.18	99.43	99.5
20.06.2023	0.20	99.74	99.5
21.06.2023	0.22	99.86	99.5
22.06.2023	0.22	99.87	99.5
23.06.2023	0.22	99.88	99.5
24.06.2023	0.21	99.89	99.5
25.06.2023	0.21	99.88	99.5
26.06.2023	0.23	99.91	99.5
27.06.2023	0.22	99.88	99.5
28.06.2023	0.91	99.91	99.5
29.06.2023	0.18	99.82	99.5
30.06.2023	0.19	99.15	99.5